

## Return / Claim for instruments

Please fill this form and send it to:

**Xylem Analytics Germany Sales GmbH & Co.KG**  
 SI Analytics  
 Gebäude G12, Tor Rheinallee 145  
 55122 Mainz  
 Deutschland, Germany  
 Fax: +49(0)6131.66.5105  
 E-Mail: Service-Instruments.si-analytics@xyleminc.com

In case of **return** the filled form has to be **included to your return shipment!**

**Company** (Name, address, zip code, city, country)

**Contact person** (Contact details, name, phone, mail)

### Product details

Instrument / type no.

Serial no.

OC- / invoice no.

Has this instrument been claimed before?

Yes

No

### Fault description:

Was the instrument in contact with substances that are classified as hazardous to health?

Yes

No

If so, which

Caustic

Harmful to environment

Toxic

Dangerous to health

Radioactive

Non-hazard goods

CMR-substances

Explosive



In case of contact with a.m. fluids/materials, please clean or decontaminate the instrument before your return shipment!

We herewith declare that there is no danger of the returned product against persons or environment.

Date

Name

Sign

Xylem Analytics Germany Sales GmbH & Co. KG  
 Dr.-Karl-Slevogt-Str. 1  
 82362 Weilheim, Germany  
 Amtsgericht München HRA 105345  
 USt-IdNr./ VAT No.: DE815629128  
 Steuernummer: 168/183/00305

Bank: Deutsche Bank AG  
 BLZ: 700 700 10  
 Kto.-Nr.: 992420000  
 IBAN: DE11700700100992420000  
 BIC: DEUTDEMMXXX

Persönlich haftende Gesellschafterin: Xylem Analytics Germany GmbH  
 Sitz: Weilheim i.OB,  
 Registergericht: Amtsgericht München, HRB 145685  
 Geschäftsführer/Managing Directors:  
 Dr. Robert Reining · Ulrich Schwab  
 USt-IdNr./ VAT No.: DE275429984

## Return / Claim for sensors

Please fill this form and send it to:

**Xylem Analytics Germany Sales GmbH & Co.KG**

SI Analytics

Gebäude G12, Tor Rheinallee 145

55122 Mainz

Deutschland, Germany

Fax: +49(0)6131.66.5105

E-Mail: Service-Sensors.si-analytics@xyleminc.com

In case of **return** the filled form has to be **included to your return shipment!**

**Company** (Name, address, zip code, city, country)

**Contact person** (Contact details, name, phone, mail)

### Product details

Sensor type no.

Serial no.

OC- / invoice no.

Has this instrument been claimed before?

Yes

No

### Fault description:

Please try to calibrate with new buffer solutions. Please state what kind of buffers were used (their pH level), what mV values were measured and if you calibrated by use of CT/CD or ASY-mode. Check electrode visually! If connectors, glass membrane and junction are dirty they should be cleaned before calibrating.

Was the sensor in contact with substances that are classified as hazardous to health?

Yes

No

If so, which



In case of contact with a.m. fluids/materials, please clean or decontaminate the sensor before your return shipment!



We herewith declare that there is no danger of the returned product against persons or environment.

Date

Name

Sign